**HKIA CONSULTANCY** 

香港国际机场顾问服务

# Your Airport Solution

您的机场 顾问智选



### **HKIA Consultancy Limited (HKIAC)**

Established by Airport Authority Hong Kong (AAHK) and leveraging on AAHK's experience in managing Hong Kong International Airport (HKIA), HKIAC is committed to offering the worldwide airport community with all-rounded solutions including but not limited to, developing business and management strategies, enhancing customer experience and operational efficiency, deployment of smart airport technologies and creating the Airport City economy concept.

HKIAC's team of consultants includes seasoned experts who have first-hand experience in creating HKIA to be one of the world's busiest airports and international hub for passengers and cargo through various projects including development of Airport City and the 3-Runway System. Over the years, our team of consultants have provided extensive consultancy services to many airports in the region, including in Mainland China.

#### 香港国际机场顾问有限公司

由香港机场管理局创立。凭藉对香港国际机场的管理经验,香港国际机场顾问服务致力于为全球机场提供全方位解决方案,包括但不限于:制定业务及管理策略、提升客户体验及运营效率、运用智慧机场技术,打造机场城市经济概念。

香港国际机场顾问团队由资深专家组成,拥有第一手经验的专家通过多个项目,包括发展机场城市和三跑道系统,将香港国际机场打造成世界最繁忙的机场之一,以及国际客运及货运枢纽。 多年来,顾问团队已为多个区内机场,包括国内机场,提供广泛的谘询服务。

### Our Consultancy Process 我们的咨询服务流程

Our solutions are tailored to suit the specific needs of your airport utilising a comprehensive consultancy process.

我们提供全面的咨询流程,为客户量身定制解决方案, 满足客户机场独特需求。



Continue partnering 持续合作

# Our Services 我们的服务

Our areas of expertise and services include 我们的专业范畴和服务包括



Airport Operational and Process Excellence 机场运营与 流程优化





Airport Planning and Development 机场规划与 发展



Air Cargo and Logistics Development 航空货运与 物流发展



Smart Airport and Data Analytics 智慧机场与 数据分析



Multi-modal Transportation 多式联运系统



Routes Network Development 航线网络发展



Green Airport Managemen 绿色机场管理



Aviation Security 航空安保



Airport Safety and Crisis Management 机场安全与 危机管理



Resilience/ Crisis Management 风险及应变 管理



Retail/ Commercial Development 零售/ 商业发展

2 Identify service scope 识别/制定谘询范围

Recommend enhancements 提出优化建议



Conclude and summarise reports 总结报告和项目结案 4

Assess and validate recommendations 评估及验证建议



# **Our Experience**

HKIAC has experience in providing consultancy and advisory services on airport development projects, such as the U-Tapao International Airport in Thailand, as well as developing bespoke training programmes to a multitude of airports and major international aviation hubs. Our customers include Hangzhou Xiaoshan International Airport, Shanghai Hongqiao International Airport, Shanghai Pudong International Airport, Zhejiang Provincial Airport Group, Zhuhai Jinwan Airport, Lanzhou Zhongchuan International Airport, and Inner Mongolia Civil Aviation Group in Mainland China, as well as Bangkok Suvarnabhumi Airport and Oman Airports Management Company globally.

Our consultants are all seasoned experts and professionals in their own areas of expertise. Their extensive experience derives from real-time management and hands-on, practical knowledge acquired through leading HKIA to be one of the best airports in the world and a major international aviation hub, and demonstrated by the abundance of accolades and awards garnered both locally and internationally including Asia's Leading Airport from World Travel Awards and Best Airport in China from TTG China Travel Awards in 2024.

## 我们的项目经验

香港国际机场顾问服务在机场发展专案方面拥有丰富的谘询和顾问服务经验,例如泰国的乌塔堡 国际机场。此外,我们还为众多机场和主要国际航空枢纽开发量身定制的培训计画课程。我们 的中国内地客户包括杭州萧山国际机场、上海虹桥国际机场、上海浦东国际机场、浙江省 机场集团、珠海金湾机场、兰州中川国际机场和内蒙古民航集团。此外,我们还为海外的 苏凡纳布机场和阿曼机场管理公司提供服务。

我们的顾问都是各自领域的资深专家和专业人士。他们丰富的经验来自于即时管理与经验, 将香港国际机场打造成为世界上最繁忙机场之一和主要国际航空枢纽。他们为香港国际机场赢 得了众多本地和国际荣誉和奖项,包括2024年世界旅游奖的"亚洲最佳机场"和 TTG 中国旅游 大奖的"中国最佳机场"。

### Contact Us 联系我们



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